Corporate Office Ground floor, Bharat Sanchar Bhawan, Harish Chandra Mathur Lane, Janpath, New Delhi – 110001

भारत संचार निगम लिमिटेड

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of india Enterprise)

Most Urgent

Tel.: 011 - 23718783

Fax: 011 - 23734052

BSNL3G)))) BSNL LIVE

No. 200-5/2005-NS(pt -iii)

Dated: - 21st May, 2012

To

All CGMs Telecom Circles/TDs

GM (CMTS) Nodal Centre East/West/North/South Zones BSNL.

Sub:- Ninth Amendment in the Telecom Commercial Communication Customer Preference Regulation 2012.

Sir,

Please find enclosed herewith the letter No. 4.31/2010-Regln./564 dated 16th May 2012 on above cited subject for information and necessary action please.

AGM (VAS-II)

Encl:- As above

हिप्रबन्धक / GM (VAS

Regulation Cell, Corporate Office 5th Floor, Bharat Sanchar Bhawan, Harish Chandra Mathur Lane, Janpath New Delhi - 110001

Tel.: 011 - 23739295 Fax: 011 - 23734081

e-mail: agmregln@gmail.com.



MOST URGENT/ TRAI MATTER

Sub: - Ninth Amendment in the Telecom Commercial Communications Customer Preference Regulation 2012.

Kindly find enclosed herewith the letter No. 305-24/2011-QoS(SP) dated 14th May, 2012 on above cited subject. TRAI made Ninth Amendment in the Telecom Commercial Communications Customer preference Regulation, 2012. This may be downloaded from www.trai.gov.in.

In regulation 18 of the Telecom Commercial Communications Customer reference Regulations, 2010 (6 of 2010), after sub-regulation (5), the following proviso shall be inserted, namely:-

"Provided that in case the telemarketer is blacklisted for sending unsolicited commercial communications through the telecom resources allotted to it for sending promotional messages, the telecom resources provided to it for sending promotional messages shall only be disconnected: Provided further that in case the telemarketer is blacklisted for sending unsolicited commercial communications through the telecom resources allotted to it for sending transactional messages, the telecom resources provided to it for sending 2 transactional messages and promotional messages shall be disconnected."

This is for your information and necessary action please.

Raghuvir Singh AGM (Regin)

PGM(EB)-Ent / PGM(Mktg.)-CFA/ Sr.GM(TF)/ Sr.GM(CS)/ Sr.GM(NWP-BB)/ Sr.GM(NWO)-CFA/ Sr.GM(CSC)-CFA/ Sr.GM(CSC)-CM/ Sr.GM(IT)-CFA/ Sr.GM(EB-I)/ Sr.GM(P&P)-CM /GM(F)-CFA/ GM(NWO)-EM/ GM(S&M)-CM/ GM(F)-CM/ GM(EB-II)/ GM(Fin)-Ent/ GM(CoM)-CA/ GM(CDN)/ GM(VAS) BSNL, Corporate Office New Delhi

No. 4-31/2010-Regln./564 Dated: 15th May, 2012.